



The Customer Portal. Powered by Uptick.

Access your building compliance data anywhere at
anytime, on mobile or desktop.

A personalised customer portal, you will actually use.

See your property portfolio at a glance. With comprehensive insights and essential data accessible anytime, anywhere.

ABC Strata View As □

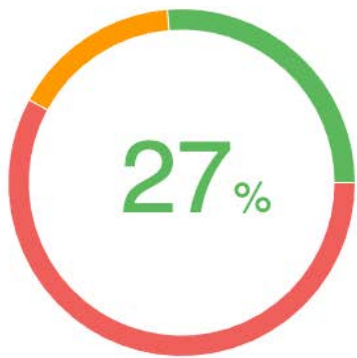
[Browse properties \(19\)](#) [Defect registry](#) [Monthly report](#) [Assets](#) [Service Quotes](#)

19 Properties	173 Assets	60 Open Tasks	0 Open Defect Quotes	2 Unpaid Invoices	18 Critical Defects
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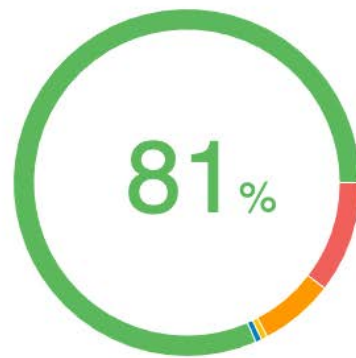
mapbox © Mapbox © OpenStreetMap Improve this map

Your compliance at a glance

● Recommendation ● Non-conformance ● Non-critical defect ● Critical defect



Compliance by property



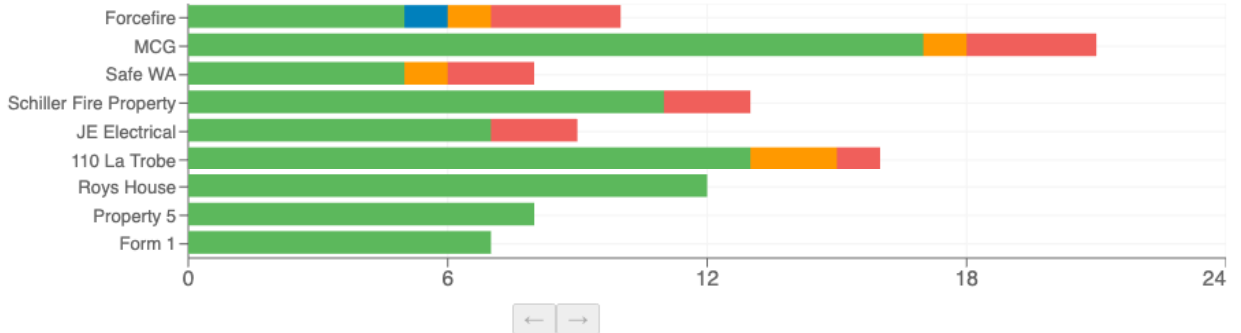
Compliance by asset

Real-time defect registry.

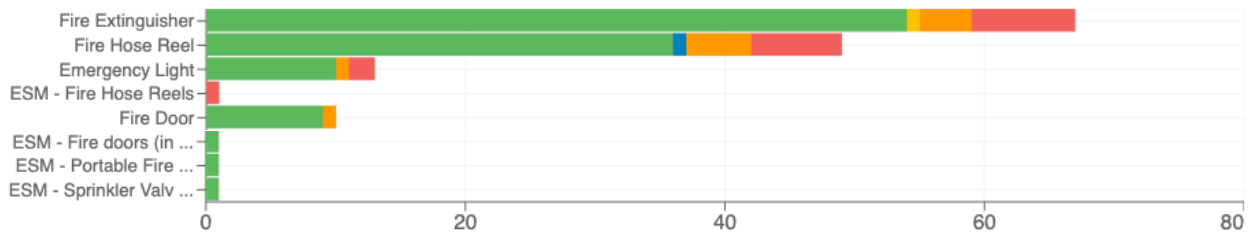
Identify your most critical defects and understand which properties and asset types are most at risk. See defect details in real-time.



Properties with the highest severity defects



Asset types with the highest severity defects



Defect 284 at MCG

CRITICAL DEFECT

Missing hose reel nozzle: Supply and install a new hose reel nozzle

On - 36 Metres X 19mm Diameter Fire Hose Reel at location Level 1 (maintained by Tick Fire Protection)

This defect is Active, identified on 26th Oct 2020 (15 days ago)

Property Address

Brunton Ave, Richmond VIC 3002

Last Updated

4th Nov 2020

Asset

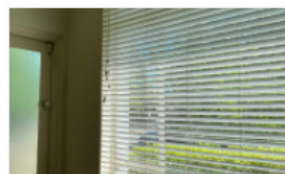
- 36 Metres X 19mm Diameter Fire Hose Reel (1485)

Asset Contractor

Tick Fire Protection

Asset Location

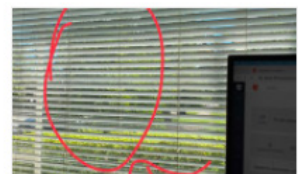
Level 1



[a73079ae.jpg](#)

858 kB

Last modified: 15 days ago



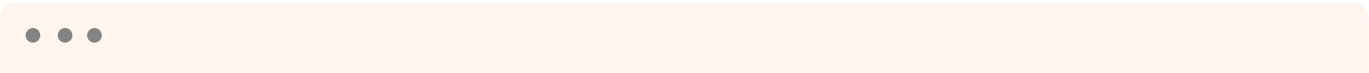
[d210eac7.jpg](#)

477 kB

Last modified: 15 days ago

Programmed maintenance schedules.

Plan ahead with upcoming maintenance schedules and easily report on tolerance and completion status.

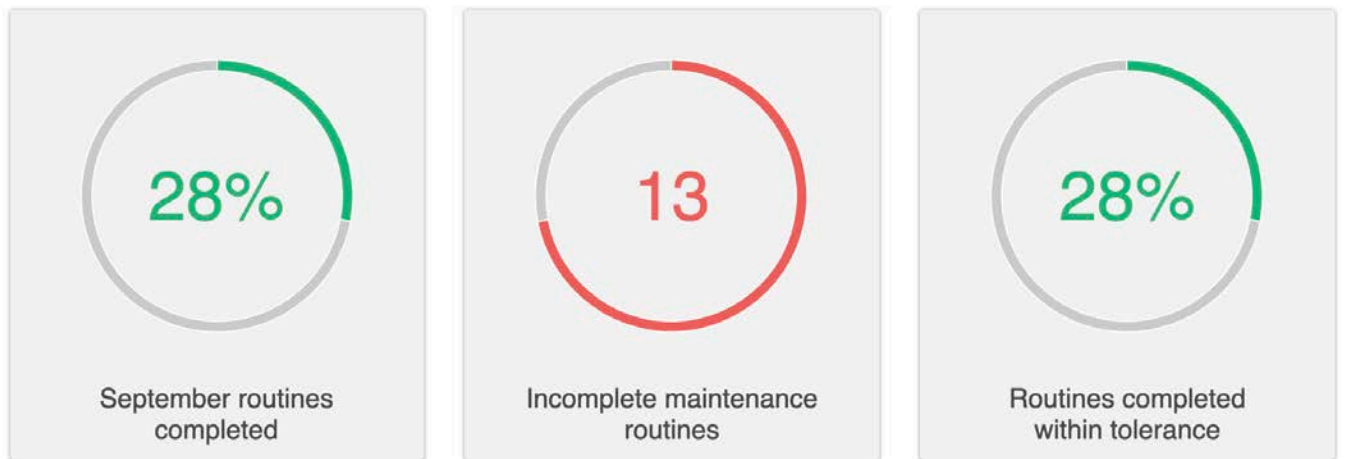


Programme maintenance

6 Routine Services found

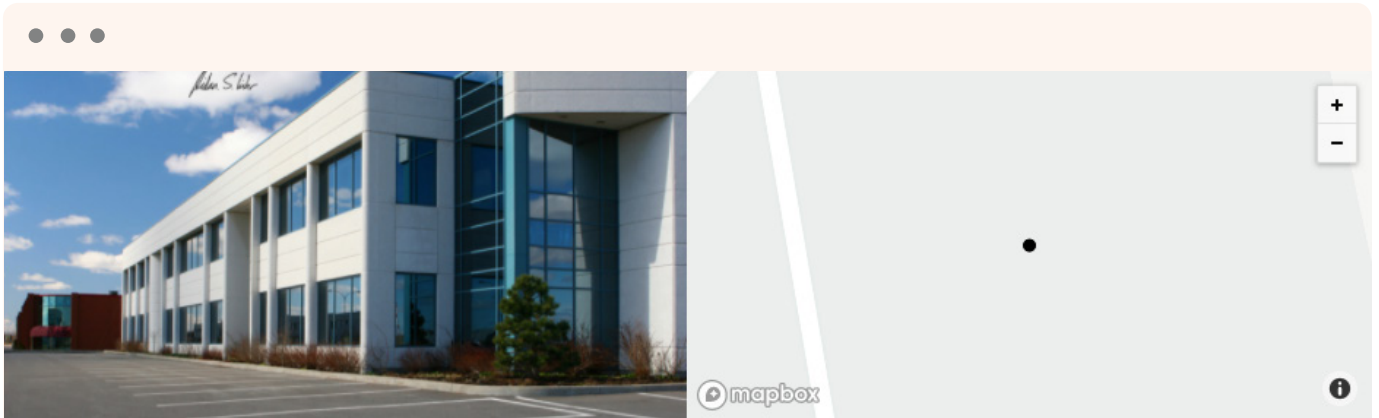
Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Fire pumpsets (2012)					A	M	M	M	M	M	H	M
Fire hose reels (2012)					A						H	
Portable and wheeled fire extinguishers (2012)					A						H	
Fire and smoke control features of mechanical services (2012)						A			Q			H
Automatic fire sprinkler systems (2012)								A	M	M	M	M
Fire hose reels (2012)								A				

Routine maintenance performance



All of your property details at your fingertips.

Find all of your property details, assets and data in the one place and view or download associated reports with a click of a button.



Melbourne Airport

Melbourne Airport 1 Sunbury Rd Melbourne Airport VIC 3045
Melbourne Airport (Roi Abraham)

Building Type		Reference	ABC123
Building Era	POST94	Client Reference	
Building Size	O200	Building Tenancies	1
OCSP Number		Building Part	
Access Schedule	Business hours	Building Stories	4, 1
Access Procedure	Key code	Access Code	1234

[Contacts](#)

19 Assets	5 Open Tasks	0 Open Defect Quotes	0 Unpaid Invoices	2 Critical Defects
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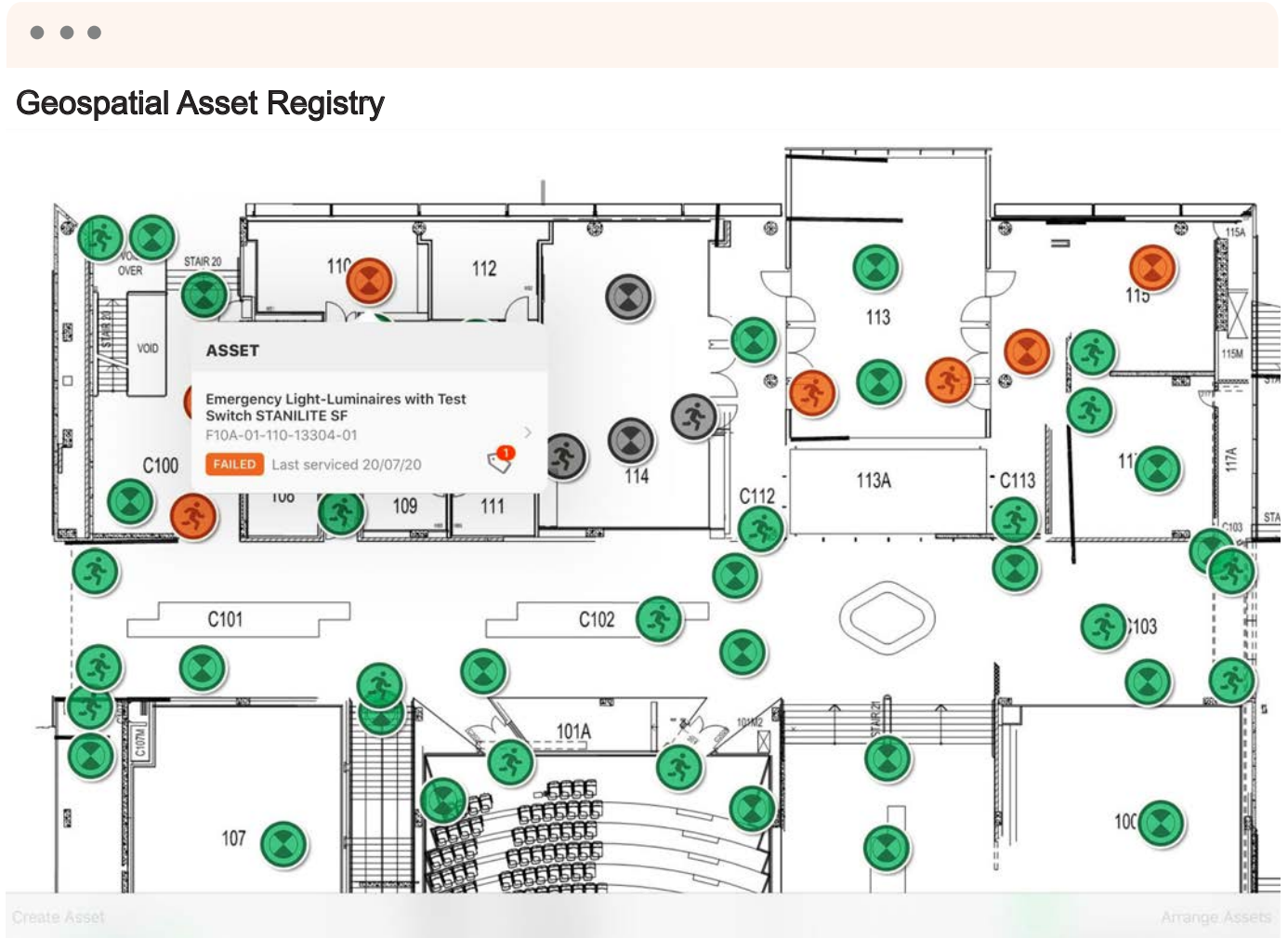
Most recent reports

Service Report	Nov 4th 2020	View
AFSS (assets)	Nov 4th 2020	View
AFSS (ESM's)	Oct 30th 2020	View

[View all reports](#)

See all your assets on geospatial floorplans.

With interactive floorplans, you can see all of your assets and test results at a glance and understand where your defects are located.



Work smarter, not harder with the Customer Portal, Powered by Uptick.

Uptick are pushing the asset maintenance industry forward and improving the way buildings are maintained, with innovative cloud-based software.

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